



Instituto Politécnico  
de Viana do Castelo

# MOBILITY SURVEY | 2025 REPORT

(International Staff – *incoming*)



QUALITY AND ASSESSMENT DEPARTMENT  
NOVEMBER 2025

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#1

# FRAMEWORK

## 1|1 INTRODUCTION

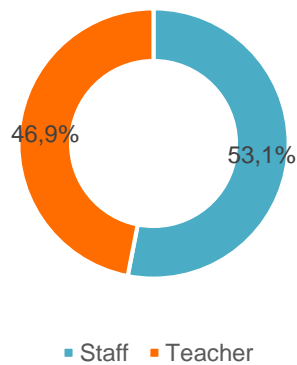
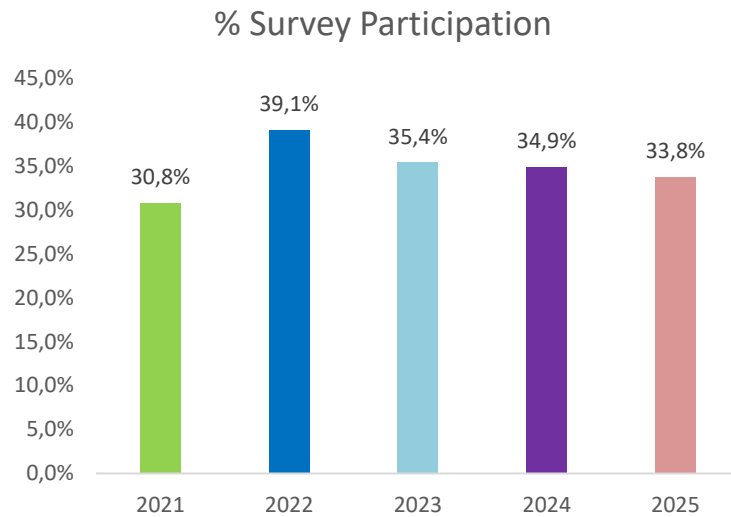
The assessment is a knowledge process of the Institution, which main objective is to assess, in this case from the participants' perspective, fundamental aspects of the mobility performance and engagement. To that end, an active participation from all participants is crucial, for better reliability of results, drawing conclusions, especially those that have a bigger impact on the Institution's daily life and, more incisively, the disclosure and debate with the different structures and bodies of the school community, in a perspective of contribution to the consolidation and development of the Institution.

This document (**Mobility Survey Report - International Staff – *incoming***) holds the opinion of the international staff enrolled in mobility programmes at IPVC, either on the services/resources as well as classes/lectures/training at IPVC.

This Report is structured in parallel with the Survey in which was based, and therefore divided in its areas of interest. These data will be represented graphically (tables and figures), captioned without interpretative notes, following IPVC Assessment Commission's recommendation and handled by the Quality and Assessment Department of IPVC. Along the way, the data confidentiality was a concern of all members.

## 1|2 PARTICIPATION IN THE SURVEY

Based on the data collected from an online Survey sent to staff at the end of their mobility programme, it is presented below the percentage of staff that participated in the Survey that were held. It appears that of the **145** participants accepted in IPVC schools/services, **49** answered the survey, which indicates a participation rate of **34,9%**.

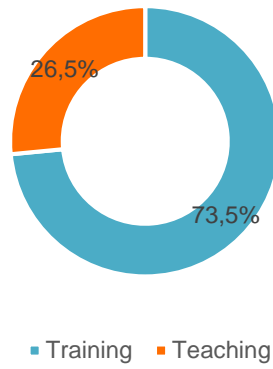
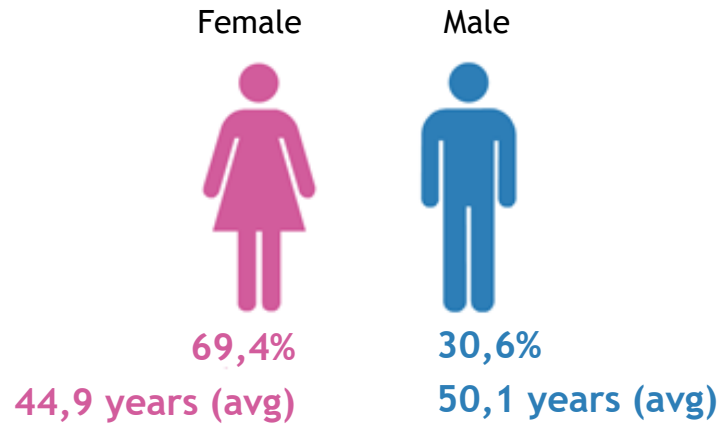


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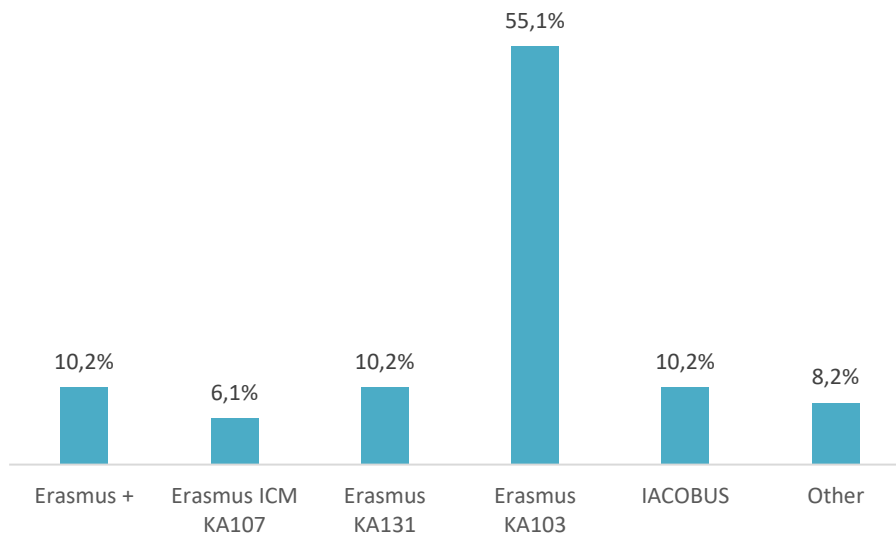
#2

# CHARACTERIZATION OF INCOMING MOBILITY STAFF

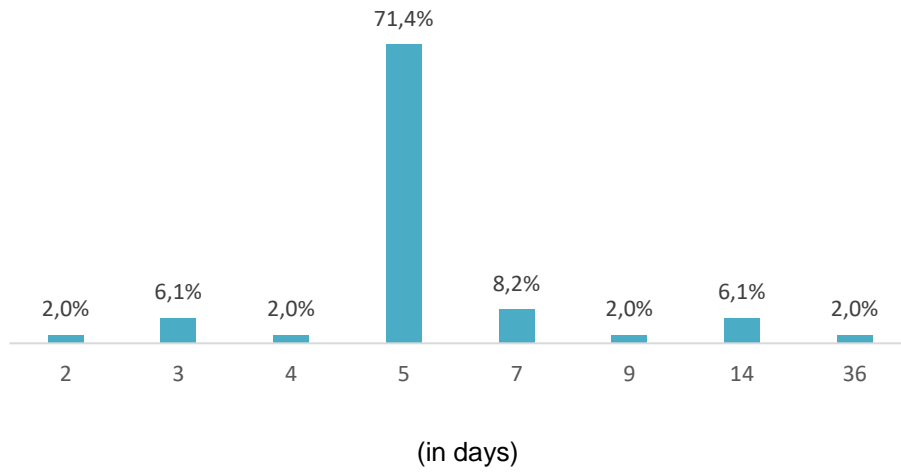
## 2|1 GENDER



## 2|2 MOBILITY PROGRAM



### 2|3 MOBILITY DURATION

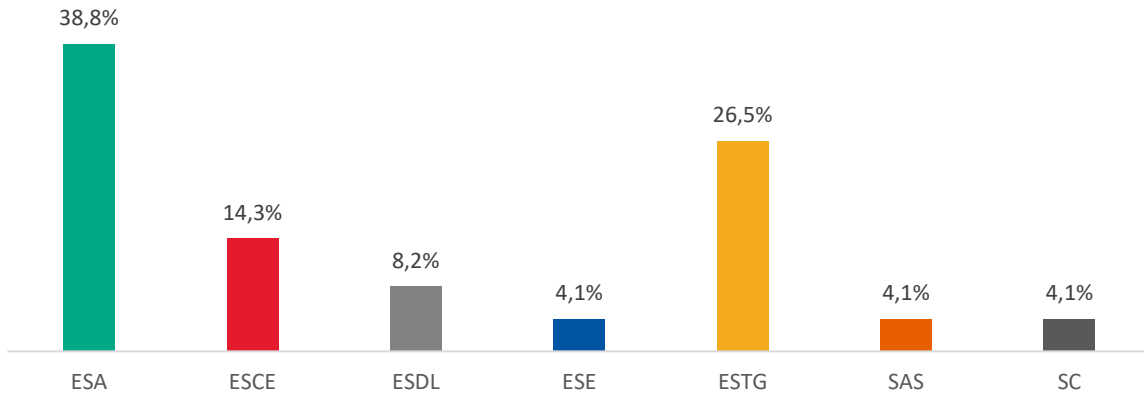


### 2|4 COUNTRY OF ORIGIN

The following chart presents the admitted staff per country of origin:



## 2|5 IPVC SCHOOLS/SERVICES

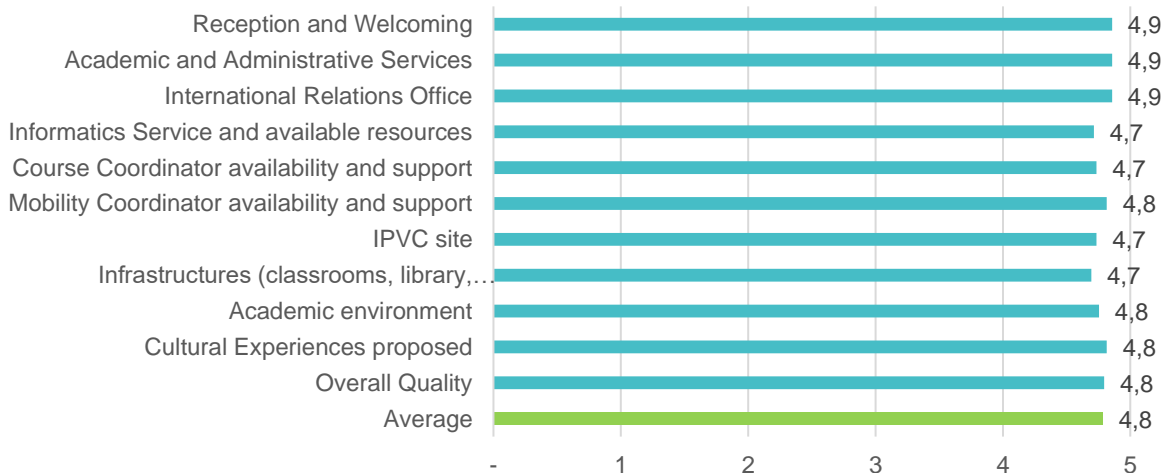
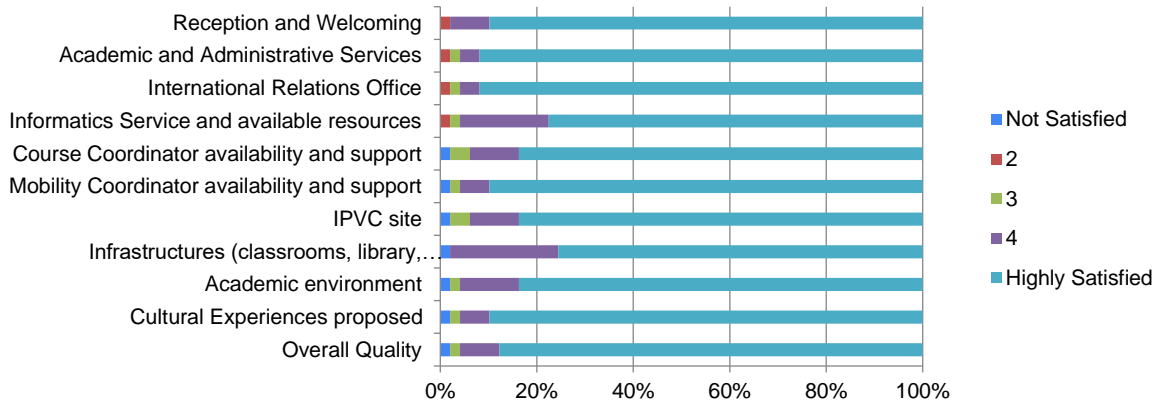


# ANALYSIS OF RESULTS

3|1 IPVC SERVICES:

		Not Satisfied	2	3	4	Highly Satisfied	Total
Reception and Welcoming	N	0	1	0	4	44	49
	%	0.0%	2.0%	0.0%	8.2%	89.8%	100%
Academic and Administrative Services	N	0	1	1	2	45	49
	%	0.0%	2.0%	2.0%	4.1%	91.8%	100%
International Relations Office	N	0	1	1	2	45	49
	%	0.0%	2.0%	2.0%	4.1%	91.8%	100%
Informatics Service and available resources	N	0	1	1	9	38	49
	%	0.0%	2.0%	2.0%	18.4%	77.6%	100%
Course Coordinator availability and support	N	1	0	2	5	41	49
	%	2.0%	0.0%	4.1%	10.2%	83.7%	100%
Mobility Coordinator availability and support	N	1	0	1	3	44	49
	%	2.0%	0.0%	2.0%	6.1%	89.8%	100%
IPVC site	N	1	0	2	5	41	49
	%	2.0%	0.0%	4.1%	10.2%	83.7%	100%
Infrastructures (classrooms, library, cafeterias/canteens, sports and leisure)	N	1	0	0	11	37	49
	%	2.0%	0.0%	0.0%	22.4%	75.5%	100%
Academic environment	N	1	0	1	6	41	49
	%	2.0%	0.0%	2.0%	12.2%	83.7%	100%
Cultural Experiences proposed	N	1	0	1	3	44	49
	%	2.0%	0.0%	2.0%	6.1%	89.8%	100%
Overall Quality	N	1	0	1	4	43	49
	%	2.0%	0.0%	2.0%	8.2%	87.8%	100%

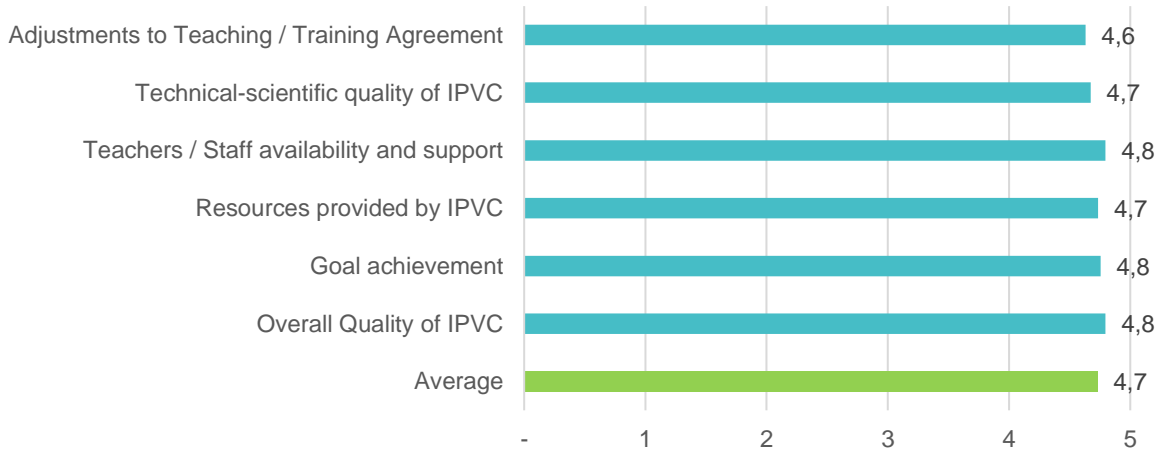
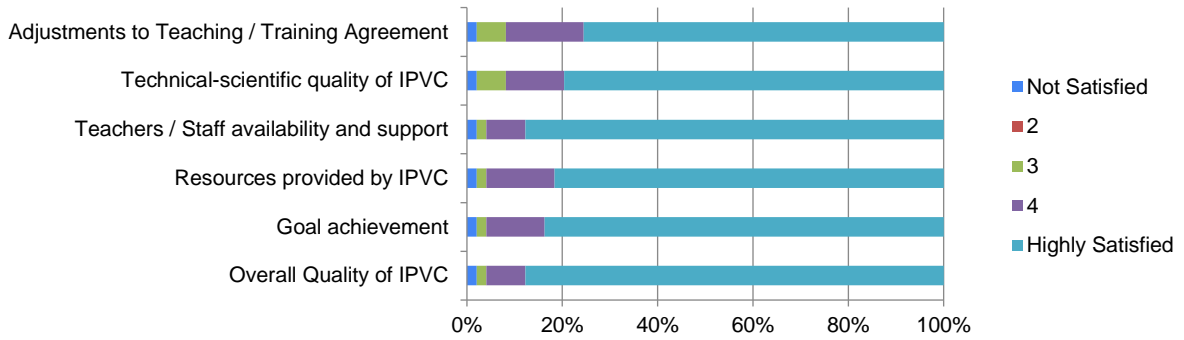
Highest % per line



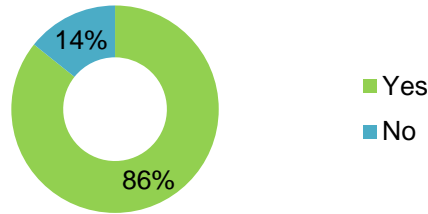
3|2 ABOUT MOBILITY PROGRAM TEACHING / TRAINING:

		Not Satisfied	2	3	4	Highly Satisfied	Total
Adjustments to Teaching / Training Agreement	N	1	0	3	8	37	49
	%	2.0%	0.0%	6.1%	16.3%	75.5%	100%
Technical-scientific quality of IPVC	N	1	0	3	6	39	49
	%	2.0%	0.0%	6.1%	12.2%	79.6%	100%
Teachers / Staff availability and support	N	1	0	1	4	43	49
	%	2.0%	0.0%	2.0%	8.2%	87.8%	100%
Resources provided by IPVC	N	1	0	1	7	40	49
	%	2.0%	0.0%	2.0%	14.3%	81.6%	100%
Goal achievement	N	1	0	1	6	41	49
	%	2.0%	0.0%	2.0%	12.2%	83.7%	100%
Overall Quality of IPVC	N	1	0	1	4	43	49
	%	2.0%	0.0%	2.0%	8.2%	87.8%	100%

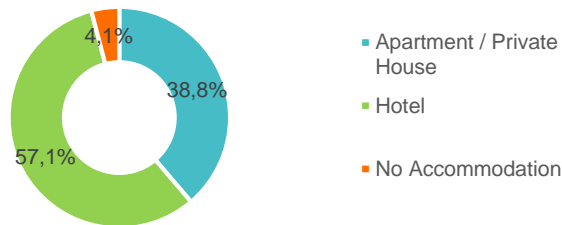
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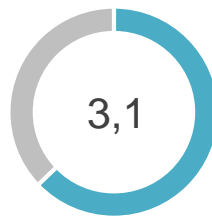
3|3 DO YOU CONSIDER THAT THE MOBILITY GRANT ATTRIBUTED WAS SUFFICIENT TO COVER YOUR EXPENSES?



3|4 TYPE OF ACCOMMODATION

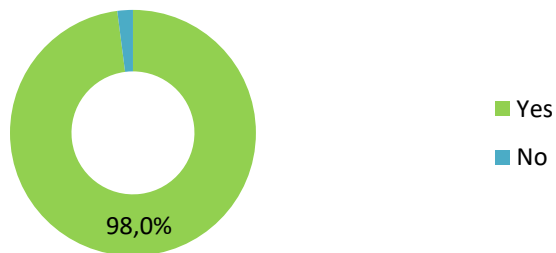


3|5 DO YOU CONSIDER THE COST OF LIVING AT THE HOST COUNTRY:

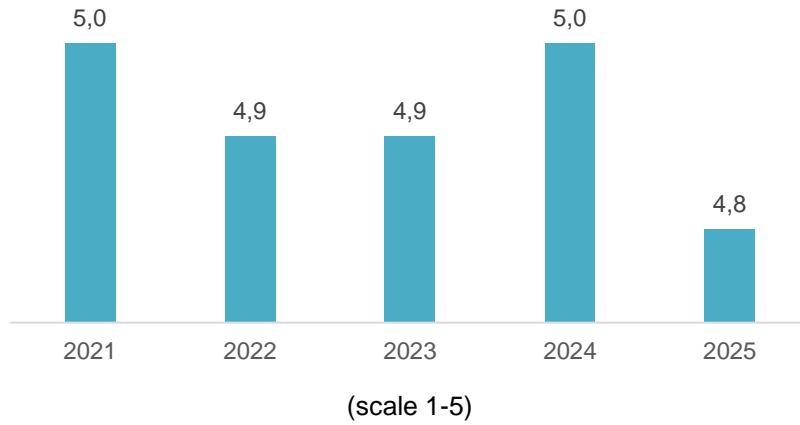


(scale 1 Very low – 5 Very expensive)

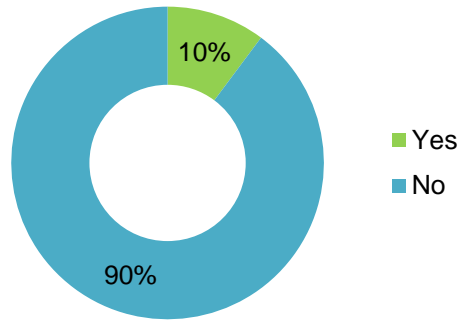
3|6 WOULD YOU RECOMMEND IPVC FOR MOBILITY AS HOST INSTITUTION?



3|7 OVERALL EVALUATION OF THE MOBILITY



3|8 DID YOU FACE ANY KIND OF INTEGRATION DIFFICULTIES OR PROBLEMS DURING YOUR MOBILITY? IF YES, WHAT KIND?



- Payment for food was made by credit card.
- I had communication problems due to my lack of language skills, but the colleagues were very friendly.
- The organization could have been managed better. With so many participants involved, it would have been more effective to divide the activities into smaller groups. As it was, the experience felt too dispersed and the days were overly packed, which made it harder to fully engage and benefit from each activity.
- better/introduce ice-breakers first day for 'getting to know each other'
- Yes. I was unable to stay in the IPVC student apartments because they were under renovation, and no alternative accommodation was offered to me. As a result, I had to find housing outside the institution entirely on my own and without any support.

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#5

COMMENTS /  
SUGGESTIONS

## 5|1 SUGGESTIONS/RECOMMENDATIONS FOR FUTURES PARTICIPANTS IN MOBILITY PROGRAMS, CONCERNING PREPARATION:

- EVERYTHING WAS OK;
- Both the centre and the city are wonderful;
- maybe to stay more than 5 days;
- everything was great;
- All the events within the International Week were well organised with effective communication between the participants the organisers;
- Everything was prepared professionally;
- eat Pastel de Nata;
- Prepare your stay in advance to make the best use of your stay and to obtain sufficient support. Get to know the destination centre well, with its opportunities and the needs that the stay there entails;
- The current situation aligns well with my expectations;
- Prepare in advance, especially for accommodation and travel. Learn basic phrases in the local language;
- Everything ok;
- My strong recommendation to attend – a wonderful organization, amazing people, and plenty of new experiences and ideas for growth and innovation;
- Everything was okay.

## 5|2 DO YOU HAVE ANY SUGGESTIONS THAT YOU WOULD LIKE TO SHARE TO IMPROVE THE MOBILITY PROGRAM?

- Sería interesante que se contara con una sala donde pudieran estar las personas de movilidad y conocerse;
- it is too short a programme and involves work outside mobility;
- was wondrfull, keep going like that;
- It was very useful to creata a Whatsapp group to exchange information before and during the event;
- It was an ideal mobility program, very well organised and executed;
- With so many participants involved, it would have been more effective to divide the activities into smaller groups;
- I have no suggestions. Everything was great;
- Everything was okay.

## 5|3 COMMENTS

- Thank you for the excellent collaboration. Hope to continue , increase the networking, increase frequently incoming and outgoing staff and students (phd). Increase research and common projects;
- Thank you all for wonderfull experience, meeting unforgettable people and joyfull moment!
- I was completely satisfied from my training week there;
- The Erasmus staff week and the program were simply perfect, very well organized and conducted. I met new friends and established contacts with colleagues from different countries for future cooperation. I managed to get to know the University, the city of Viana do Castelo and the culture of Portugal. Thank you!;
- No;

- you are an unparalleled role model for the rest! Keep up the good work! All the best;
- It was overall great!;
- The week in Viana do Castelo was wonderful. I made many contacts with colleagues from different countries and opportunities for future collaboration. The cultural program was very interesting and very well organized. I hope to have the opportunity to participate again;
- no comments;
- Thank you very much. It was great :-);
- My experience was very positive;
- NO COMMENT;
- I appreciate the opportunity to participate in this mobility survey! It's important for us as educators and staff to provide input on transportation needs and preferences. It would be great to see how we can enhance accessibility and promote sustainable travel options within our community. Looking forward to the results and any initiatives that may arise from this survey.";
- thank you for all your warm welcome and great moments shared! Thank you for your kindness and hospitality;
- It was a very well-organized staff-week;
- Everything ok;
- Thank you for a wonderful 5 days, I wish you many more Erasmus experiences to come;
- thank you all.

FINAL  
CONSIDERATIONS

The importance of the Assessment as a culture should be a priority for every staff member and student of the whole IPVC community. Surely, this is an essential step to strengthen and develop, and it must be a document to assess, interpret, discuss and implement by all interested parties.

The Quality and Assessment Department's role is to promote the participation and discussion of those involved, cooperate in the implementation and the availability of all tools to interpret and value results. It is up to the responsible bodies and services to involve the academic community in this "culture of assessment" and act appropriately to enhance the activities, and in this particular case, the surroundings related to the reception and monitoring of the Erasmus students.

## Assessment and Quality Department

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