



Instituto Politécnico
de Viana do Castelo

MOBILITY SURVEY | 2023 REPORT

(International Staff – *incoming*)



QUALITY AND ASSESSMENT DEPARTMENT
JANUARY 2024

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#1

FRAMEWORK

1|1 INTRODUCTION

The assessment is a knowledge process of the Institution, which main objective is to assess, in this case from the participants' perspective, fundamental aspects of the mobility performance and engagement. To that end, an active participation from all participants is crucial, for better reliability of results, drawing conclusions, especially those that have a bigger impact on the Institution's daily life and, more incisively, the disclosure and debate with the different structures and bodies of the school community, in a perspective of contribution to the consolidation and development of the Institution.

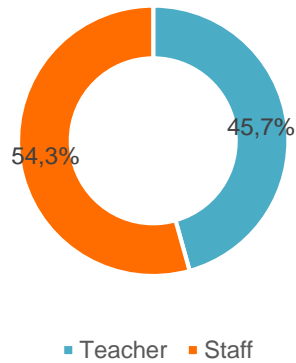
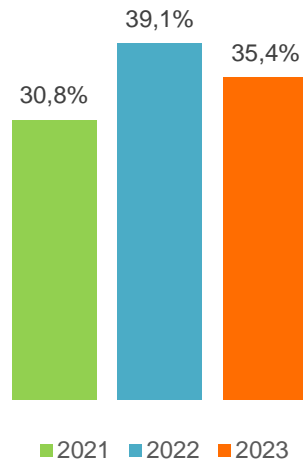
This document (**Mobility Survey Report - International Staff – *incoming***) holds the opinion of the international staff enrolled in mobility programmes at IPVC, either on the services/resources as well as classes/lectures/training at IPVC.

This Report is structured in parallel with the Survey in which was based, and therefore divided in its areas of interest. These data will be represented graphically (tables and figures), captioned without interpretative notes, following IPVC Assessment Commission's recommendation and handled by the Quality and Assessment Department of IPVC. Along the way, the data confidentiality was a concern of all members.

1|2 PARTICIPATION IN THE SURVEY

Based on the data collected from an online Survey sent to staff at the end of their mobility programme, it is presented below the percentage of staff that participated in the Survey that were held. It appears that of the **130** participants accepted in IPVC schools/services, **46** answered the survey, which indicates a participation rate of **35,4%**.

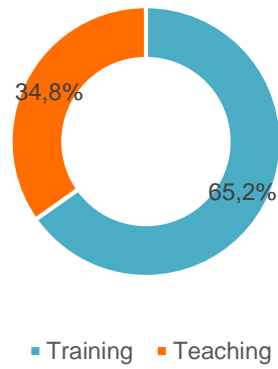
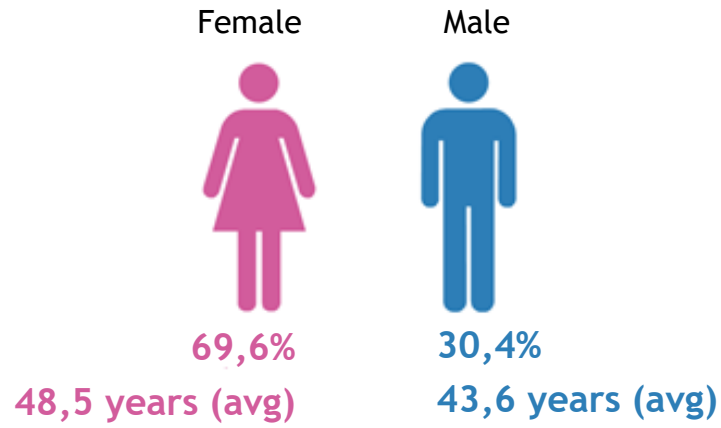
% Survey participation



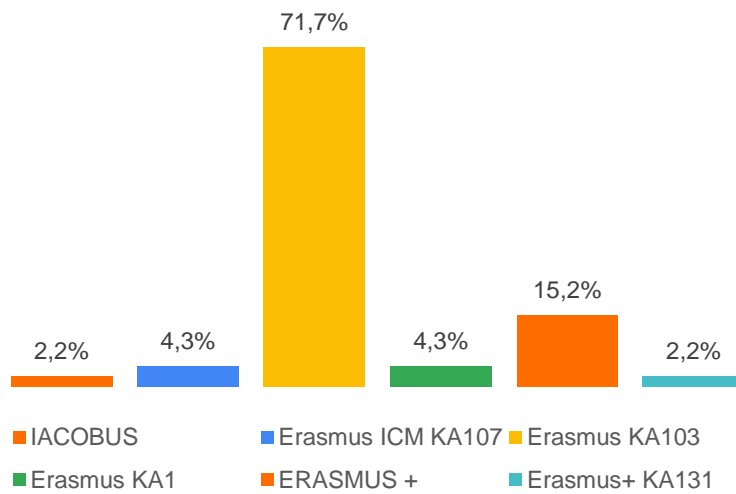
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CHARACTERIZATION OF INCOMING MOBILITY STAFF

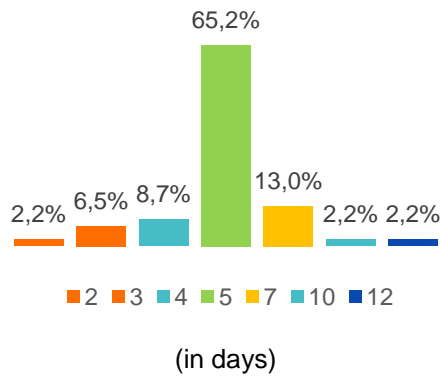
2|1 GENDER



2|2 MOBILITY PROGRAM

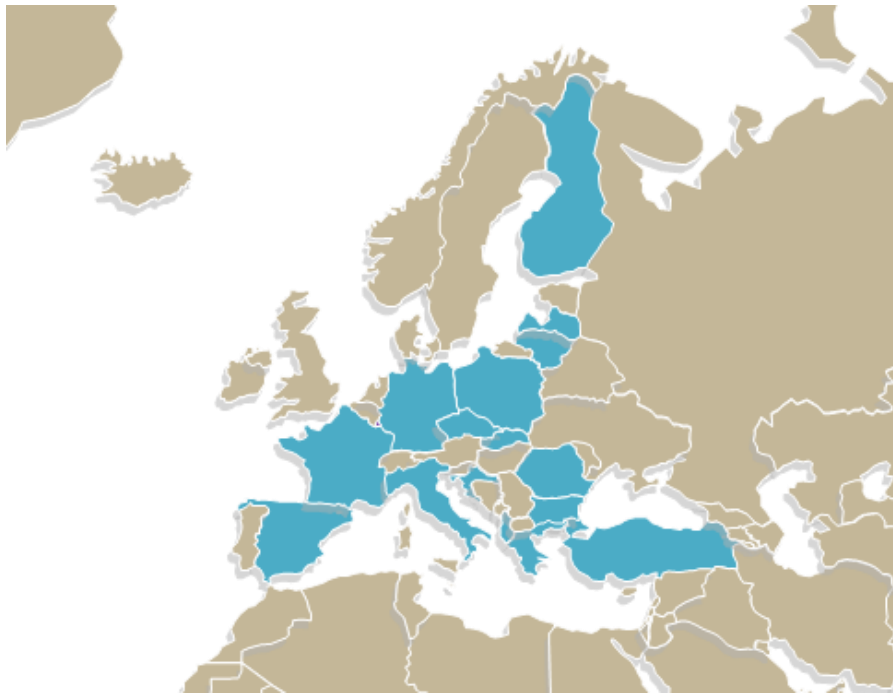


2|3 MOBILITY DURATION

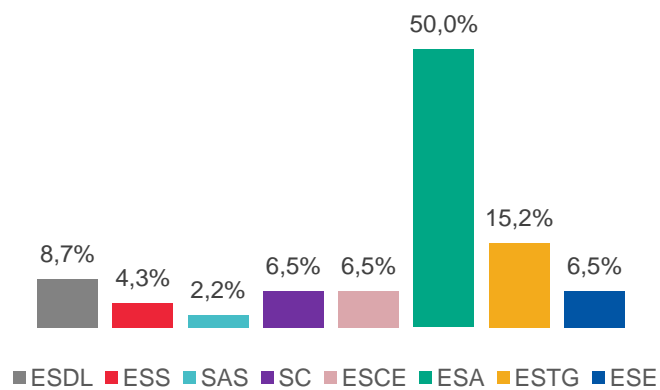


2|4 COUNTRY OF ORIGIN

The following chart presents the admitted staff per country of origin:



2|5 IPVC SCHOOLS/SERVICES

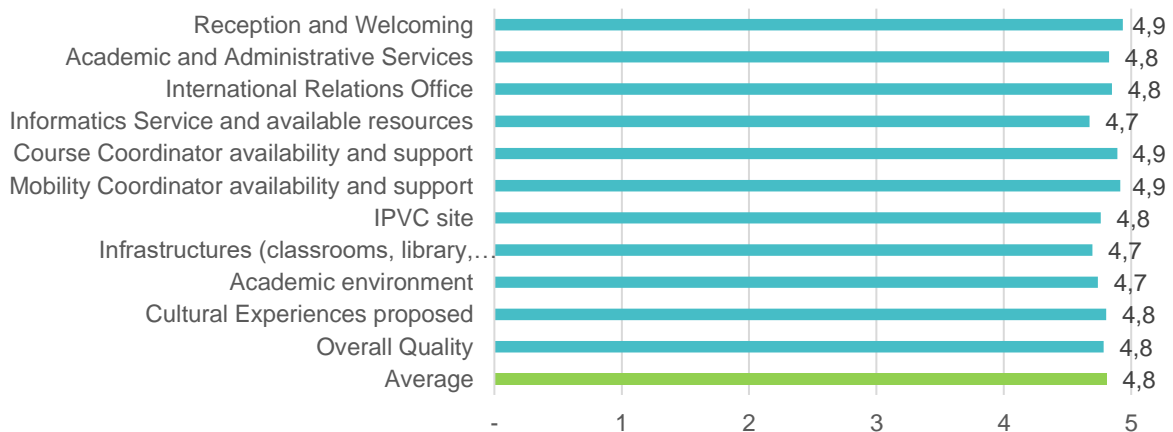
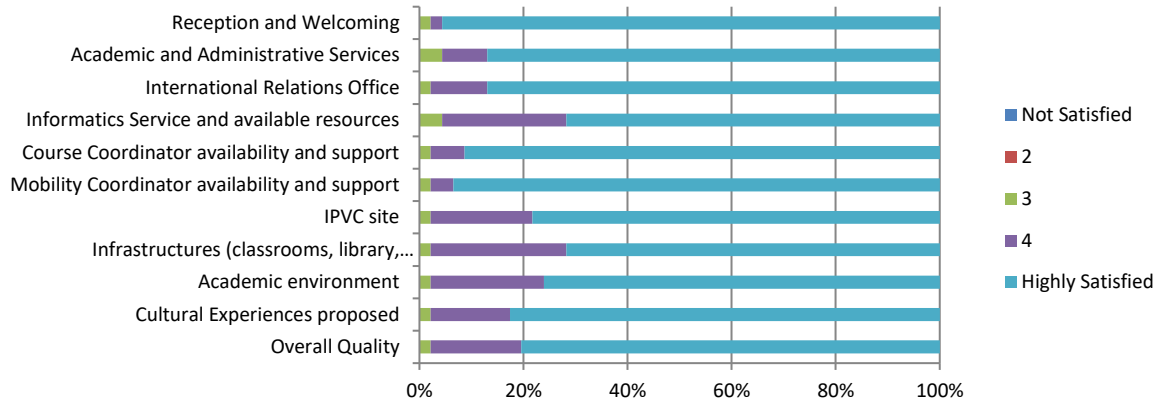


ANALYSIS OF RESULTS

3|1 IPVC SERVICES:

		Not Satisfied	2	3	4	Highly Satisfied	Total
Reception and Welcoming	N	0	0	1	1	44	46
	%	0,0%	0,0%	2,2%	2,2%	95,7%	100%
Academic and Administrative Services	N	0	0	2	4	40	46
	%	0,0%	0,0%	4,3%	8,7%	87,0%	100%
International Relations Office	N	0	0	1	5	40	46
	%	0,0%	0,0%	2,2%	10,9%	87,0%	100%
Informatics Service and available resources	N	0	0	2	11	33	46
	%	0,0%	0,0%	4,3%	23,9%	71,7%	100%
Course Coordinator availability and support	N	0	0	1	3	42	46
	%	0,0%	0,0%	2,2%	6,5%	91,3%	100%
Mobility Coordinator availability and support	N	0	0	1	2	43	46
	%	0,0%	0,0%	2,2%	4,3%	93,5%	100%
IPVC site	N	0	0	1	9	36	46
	%	0,0%	0,0%	2,2%	19,6%	78,3%	100%
Infrastructures (classrooms, library, cafeterias/canteens, sports and leisure)	N	0	0	1	12	33	46
	%	0,0%	0,0%	2,2%	26,1%	71,7%	100%
Academic environment	N	0	0	1	10	35	46
	%	0,0%	0,0%	2,2%	21,7%	76,1%	100%
Cultural Experiences proposed	N	0	0	1	7	38	46
	%	0,0%	0,0%	2,2%	15,2%	82,6%	100%
Overall Quality	N	0	0	1	8	37	46
	%	0,0%	0,0%	2,2%	17,4%	80,4%	100%

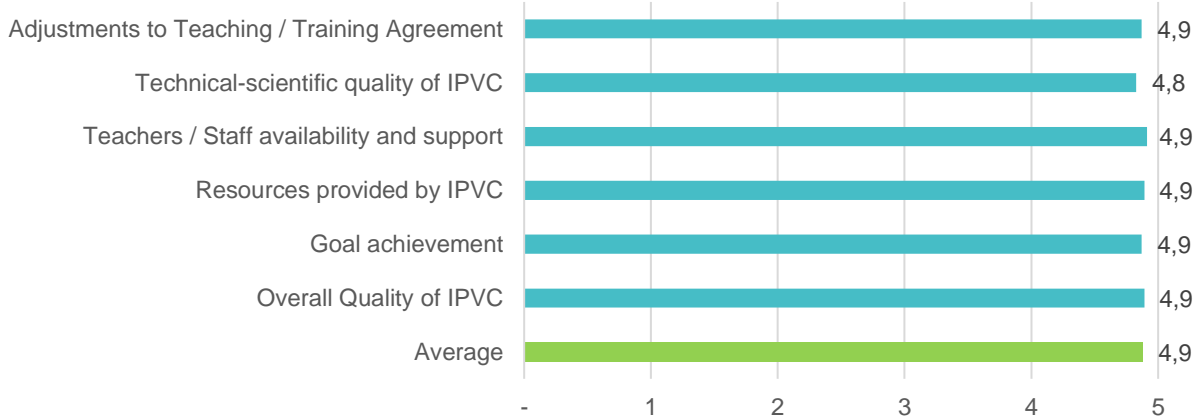
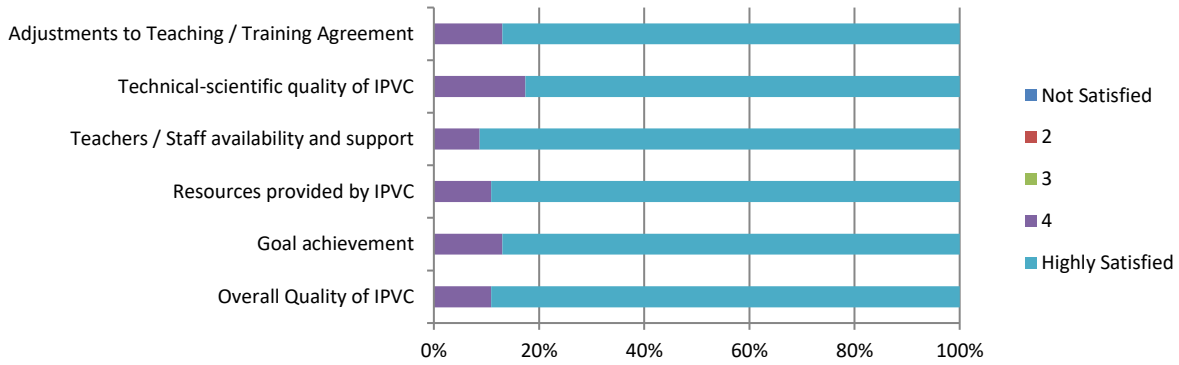
Highest % per line



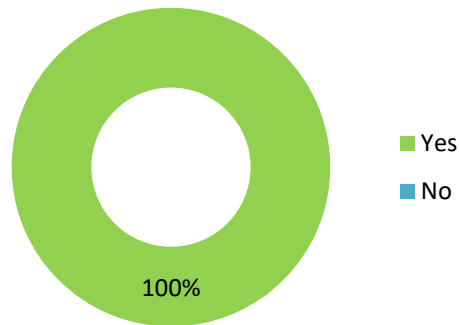
3|2 ABOUT MOBILITY PROGRAM TEACHING / TRAINING:

		Not Satisfied	2	3	4	Highly Satisfied	Total
Adjustments to Teaching / Training Agreement	N	0	0	0	6	40	46
	%	0,0%	0,0%	0,0%	13,0%	87,0%	100%
Technical-scientific quality of IPVC	N	0	0	0	8	38	46
	%	0,0%	0,0%	0,0%	17,4%	82,6%	100%
Teachers / Staff availability and support	N	0	0	0	4	42	46
	%	0,0%	0,0%	0,0%	8,7%	91,3%	100%
Resources provided by IPVC	N	0	0	0	5	41	46
	%	0,0%	0,0%	0,0%	10,9%	89,1%	100%
Goal achievement	N	0	0	0	6	40	46
	%	0,0%	0,0%	0,0%	13,0%	87,0%	100%
Overall Quality of IPVC	N	0	0	0	5	41	46
	%	0,0%	0,0%	0,0%	10,9%	89,1%	100%

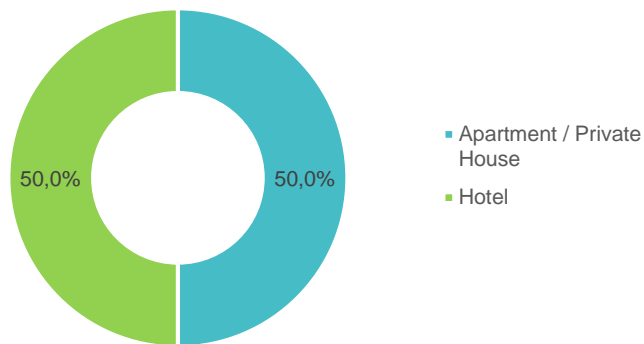
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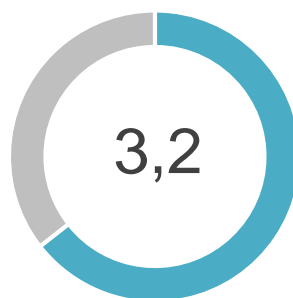
3|3 DO YOU CONSIDER THAT THE MOBILITY GRANT ATTRIBUTED WAS SUFFICIENT TO COVER YOUR EXPENSES?



3|4 TYPE OF ACCOMMODATION

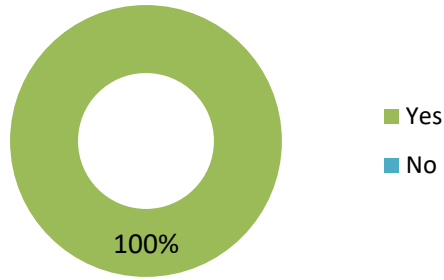


3|5 DO YOU CONSIDER THE COST OF LIVING AT THE HOST COUNTRY:



(scale 1 Very low – 5 Very expensive)

3|6 WOULD YOU RECOMMEND IPVC FOR MOBILITY AS HOST INSTITUTION?



3|7 OVERALL EVALUATION OF THE MOBILITY



(scale 1-5)

3|8 DID YOU FACE ANY KIND OF INTEGRATION DIFFICULTIES OR PROBLEMS DURING YOUR MOBILITY? IF YES, WHAT KIND?

- We didn't have a private car and we had difficulty getting from one place to another. The city had no public transport at all.
- NO, EVERYTHING WAS OK AT IPVC. SOMEHOW DIFFICULT WAS LACK OF ENGLISH AMONG VIANA'S CITIZENS.
- Problem on transports
- no, everything was perfect organized

#5

COMMENTS /
SUGGESTIONS

5|1 SUGGESTIONS/RECOMMENDATIONS FOR FUTURES PARTICIPANTS IN MOBILITY PROGRAMS, CONCERNING PREPARATION:

- I have no suggestions, everything was great
- I highly recommend the Institution, the program and staff. The people were so nice and well-organised. The program was varied and interesting. Viana do Castelo is so beautiful and breath-taking
- GO TO IPVC
- Everything and everybody were perfect
- Enjoy:)
- LEARNING SOME WORDS IN PORTUGUESE BEFORE THE ARRIVAL
- It will be very good to propose a place to stay for the visiting professors.
- Tout est très bien organisé et anticipé
- it would be nice to have faster e-mail contact and the possibility of receiving confirmation of arrival faster. I started the e-mail correspondence in November 2022 and finally I received confirmation in April 2023 and my arrival was in May. As a result, my plane tickets were more expensive.
- Everything was very well organized.
- I highly appreciate all efforts on behalf of IPVC before and during the mobility.
- You are wonderful
- I was satisfied. I only prefer smaller groups but it was my own choice to participate. I really enjoyed it.
- To follow this way

5|2 DO YOU HAVE ANY SUGGESTIONS THAT YOU WOULD LIKE TO SHARE TO IMPROVE THE MOBILITY PROGRAM?

- I have no suggestions, everything was great
- NO, GREAT TEAM, GREAT ORGANIZATION
- I suggest that signed a bilateral agreement between our institutions
- Everything was amazing Thank YOU!
- For people from Sardinia it is necessary to increase budget for travelling in Europe
- I don't have any suggestions.
- :)
- To follow this way

5|3 COMMENTS

- only the tour guide in Guimarães was not to the expected level
- I am looking forward to your positive answer and further collaboration between our Universities. Best regards
- Unfortunately, I had a kind of rash on my body and my face got swollen. The staff at the organization accompanied me to the medical cabin of the university and they referred me to a hospital in the town. I really owe a big time for those ladies.
- One comment on the duration of the dinner and social evening - too short.
- So, nice to remember - I would like to repeat! :)
- It was fantastic both as an educational and eye-opening experience. The hosts were so hospitable and gave us such a warm reception. I'd definitely recommend it to everyone!
- VISITING IPVC WAS GREAT EXPERIENCE. ELSA AND SONIA TOOK GREAT CARE ABOUT EVERYTHING AND ALL OF MET STAFF WAS FRIENDLY AND WELCOMING :) THANK YOU FOR HOSTING US!
- Everything was perfect. Hospitably, friendness, quality of the meetings, quality of the agenda.
- It was a great time, which teached me a lot, and what is the most important - I cooperate with scientists from IPVC and work together on research projects. All the best for all thhe IPVC staff!
- The mobilty was very pleasant, coordinators were super nice and friendly also highly proficient
- Thank you nice mobility with amazing people.
- Very well put together International Week. Very well organized.
- Je recommande vraiment ce programme de Mobilité qui permet de découvrir une culture et une gastronomie différentes (chants, danses...) avec le pays mais aussi avec les participants à cette mobilité, des lieux splendides, une richesse d'échanges avec les différents établissements visités, une équipe formidable, dynamique et accueillante, sans oublier l'utilisation de l'anglais. Très bons souvenirs. Encore merci
- Thank you very much:)
- Thank you for your professionalism and hospitality, Joanna Szydło
- fascinating experience, thank you :-)
- Muito obrigado

FINAL
CONSIDERATIONS

The importance of the Assessment as a culture should be a priority for every staff member and student of the whole IPVC community. Surely, this is an essential step to strengthen and develop, and it must be a document to assess, interpret, discuss and implement by all interested parties.

The Quality and Assessment Department's role is to promote the participation and discussion of those involved, cooperate in the implementation and the availability of all tools to interpret and value results. It is up to the responsible bodies and services to involve the academic community in this "culture of assessment" and act appropriately to enhance the activities, and in this particular case, the surroundings related to the reception and monitoring of the Erasmus students.

Assessment and Quality Department

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